

Dana Medical Library Summary Report 2008

Dana Library continued its commitment to supporting teaching and learning, research, clinical care and community service in the bio-medical and health sciences. Director Marianne Burke MLS AHIP was on leave from January through June 2008. Jeanene Light MLS Dana Library Head of Access services served as Acting Director during that time.

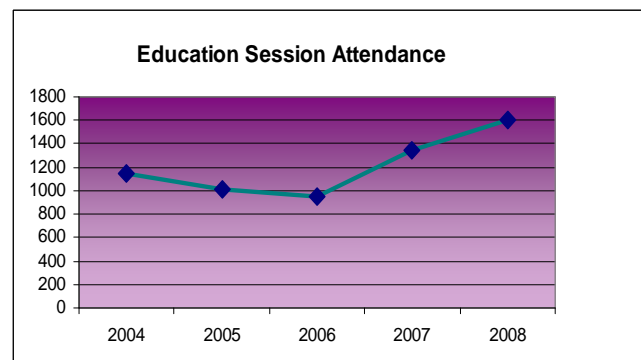
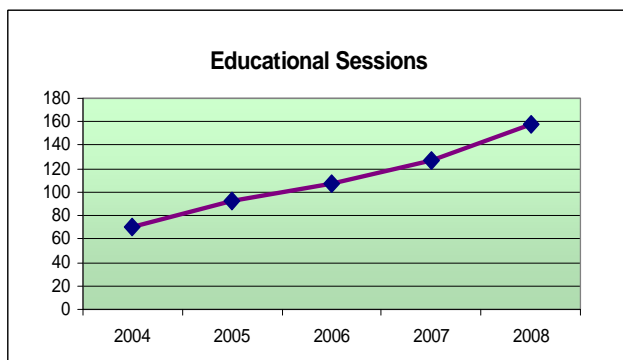
FACILITIES

Students have continually asked for a quiet environment for study, yet learning often takes place in small groups. To accommodate small groups without disturbing individual studiers, 3 former A/V rooms in the back of the Library were reconfigured. Two rooms accommodate 2-3 people each and do not include equipment. One larger room still includes equipment and fits 3-4 people. All rooms now have a network port, white board, markers and pens. Small groups can now study without concern for disturbing others. Students have also asked for more study seats overall. A Space Planning Task Force investigated possibilities for creating more study space and has made recommendations, including transferring part of the collections to an outside location.

A convenient coin-operated printer was added to Dana's printing options. Patrons no longer need to use Catcard to pay for print jobs or photocopying. Both of the Library's public printers and one photocopier accepts cash; eliminating the need for patrons to pay for copies at the Circulation Desk or with their University Catcard.

TEACHING AND LEARNING

Dana Library's education program grew substantially in 2008 with increases in both the number of sessions and students attending. Classes include those sessions presented in the curriculum at the invitation of teaching faculty, and those offered by the Library and held in the Dana computer classroom or conference room. The number of sessions grew 24% from the previous year.



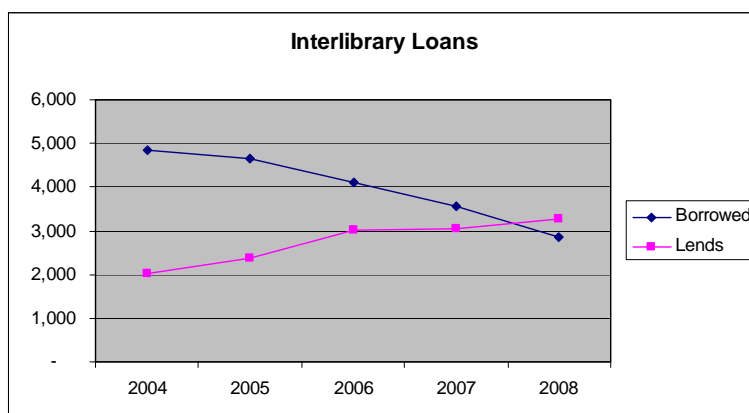
GLOBAL HEALTH COLLECTION



Dana Library hosted a reception accepting the books donated by the Frymoyer Scholars for Global Health program on February 29. Acting Director Jeanene Light accepted the 75 volumes from the scholars. Administrators, students, and faculty from the College of Medicine and College of Nursing and Health Sciences attended the reception. To find all the books in this collection on the Libraries online catalog type "University of Vermont Frymoyer Scholars for Global Health" in the author field.

ACCESS TO COLLECTIONS: DANA LIBRARY BECAME A NET LENDER IN 2008

Interlibrary loan is one of the hallmarks of library services. Dana Library has borrowed thousands of journal articles and books from medical libraries all over the country as a member of the National Network of Libraries of Medicine. At the same time, Dana as a Resource Library lends materials to numerous academic and hospital libraries, particularly in Northern New England. This year for the first time, Dana Library became a net lender, filling more requests than it borrowed. Since the University Libraries



provides patrons with electronic access to many more journals, Dana Library has had to borrow less and has been in a position to lend more. This has represented a cost-savings for the University and the likelihood of eliminating borrowing fees for UVM and Fletcher Allen patrons.

DANA FACULTY & STAFF ACTIVITY

Internal Reports

Two task force groups addressed issues relating to services and space at Dana. Members of the **Service Desk Model Task Force** developed a report on the feasibility of combining the services of the circulation desk with those of the reference desk and developed 3 scenarios showing the pros and cons for each alternative. Task Force members included co-chair librarians Laura Haines and Angie Chapple-Sokol, and members Marie McGarry, Nancy Bianchi, Lesley Boucher, and Brenda Nelson.

Members of the **Space Planning Task Force** looked at all collections and furnishings with the goal of identifying items that could be transferred or withdrawn to make more study space for students. In addition to other factors to be considered are noise reduction and group study space. Suggestions from both reports will be considered for implementation in 2009. Task Force members included chair Tina Kussey, Elinor Avery, Frances Delwiche, Lida Douglas, Andrea Hammond, and John Printon.

Publications/Posters

Bianchi, N. "An Analysis of Clinical Questions Asked at Professor Rounds: A Retrospective Review." Poster presented at the Medical Library Association Meeting, May 2008, and at the North Atlantic Health Sciences Libraries (NAHSL) 2008 Conference.

Burke, M., Carey, P., Haines, L., Lampson, A., Pond, F. "Information Rx as a Patient-Physician Communication Tool and Community Health Information Program." Poster presented at the Medical Library Association Meeting, May 2008, and at the North Atlantic Health Science Libraries (NAHSL) October 2008 Conference.

Haines, L. "Measuring the Effectiveness of Community Outreach: The Community Medical School Project." This study seeks to measure the effectiveness of a community outreach project designed to increase community members' knowledge and use of consumer health information and resources at the medical library. Poster presented at the Medical Library Association Meeting, May 2008.

Haines, L., Delwiche, F. "Enriching the Community Medical School Experience: Collaborations in Community Outreach." Poster presented at the North Atlantic Health Science Libraries Annual Conference, October 29, 2007.

O'Malley, D. "A Survey of Scholarly Literature Databases for Clinical Laboratory Science." *Clinical Laboratory Science* 21(1):49-57, 2008.

O'Malley, D. "A Medline Station in the Clerkship Clinical Skills exam." Poster presented at the Medical Library Association Annual Meeting, May 2008.

O'Malley, D., Kussey, T. "Benefits of Integrating the Library Reserve Function with Blackboard." Poster presented at the AAMC Northeastern Group on Educational Affairs Annual Meeting, April 2008.

O'Malley, D., Levin, L.L, Bresnahan, M., Maggio, L., O'Rourke, K.A., "Teaching Evidence-Based Literature Retrieval to Medical Students and Residents." Poster presented at the AAMC Northeastern Group on Educational Affairs Annual Meeting, April, 2008. Available online http://escholarship.umassmed.edu/lib_articles/91.

Phillippe, S., Burke, M., Lampson, A., Kussey, T., Boucher, L. "Academic Medical Center to Rural Clinic: Insuring fair and accurate representation in Go Local." Poster presented at the Medical Library Association Meeting, May 2008.

Professional Service

Marianne Burke served as 2008 Chapter Chair of the North Atlantic Health Sciences Libraries, a regional Chapter of the (U.S.) Medical Library Association.

Grants

"Connecting Patients, Providers, and the Community with Quality Health Information" NO1-LM-6-3508 sub-award 6074919/RFs700091 from the National Network of Libraries of Medicine. Dana Library key personnel included Marianne Burke PI, Laura Haines, and Fred Pond.

Personnel Changes

Two of Dana's long term staff members retired in 2008. **Shirley Bolkum**, Library Support Senior in Technical Services retired in December 2007 after 35 years of service to Dana Library. **Helen Olson**, Library Support Assistant in Technical Services retired in February 2008 after 17 years of service in Library and University departments. We miss them and wish them much happiness in their future endeavors.

THANK YOU TO DONORS

Donor contributions help the Library support health sciences research and education for UVM students, faculty, and staff, and the wider health care community of Vermont. The Dana Library thanks the following individuals for their gifts in kind:

Dr. William Christmas
 Countway Library of Medicine at Harvard Medical School
 Dr. John P. Fogarty
 Dr. Fred Rogers
 Mrs. Cynthia Warshaw

Monetary donations were received from:

Ms. Marianne Burke
 Dr. Cornelius John McGinn
 Dr. M. Jonathan Mishcon
 Mrs. Mary Kinerson Quimby

The Library also received funds from endowments in memory of Dr. Charles T. Schechtman and Dr. Brigham H. Stone.

PERFORMANCE HIGHLIGHTS

Services	2004-05	2005-06	2006-07	2007-08
Reference questions answered	3,627	7,365	6,186	6,251
Items checked out or used in library	36,063	31,253	23,606	22,401
Document & article delivery	3,420	2,357	2,117	1,779
Items loaned to other libraries	2,365	3,029	2,751	3,277
Interlibrary resources supplied to UVM/FAHC patrons	4,649	4,109	3,576	2,852
Gate count (library onsite use)	182,106	171,973	194,654	195,896
Educational Programming				
Sessions	92	107	127	158
Attendees	1,014	949	1,344	1,605
Outreach sessions to community members	7	49	31	27
The Collection				
Collection spending	\$1,138,397	\$1,269,113	\$1,256,109	\$1,326,721
Overall budget	\$2,161,709	\$2,339,464	\$2,345,685	\$2,451,434
Print volumes in collection	121,936	123,767	126,680	127,903
Print books added	851	375	1,427	847
Electronic books	148	162	188	239
Electronic full-text journal subscriptions	1,318	3,235	4,327	4,958
Journal subscriptions electronic & print	1,949	3,604	5,084	5,288
Personnel (FTE as of June 30)				
Faculty	8.25	8.25	8.25	8.25
Staff	13.75	13.75	13.75	11